Logging into Fusion For people that do not work for Sandwell Council or Sandwell Children's Trust.



This Quick Reference Guide looks specifically at the process to follow if you are not employed by either Sandwell Council or Sandwell Children's Trust.

If you are a Council or Children's Trust employee, then please refer to alternative Quick Reference Guides.

Your Oracle Fusion username will be your work email address. If you do not have a work email address, then you will receive separate instructions advising how to access the system.

	Users that do not work for either Sandwell Council or Sandwell Children's Trust will need to connect to Oracle Fusion remotely via the internet.
	As you won't be connected to Sandwell's internal network, for security purposes, before being able to access the system, you will need to confirm your identity by providing:
	 Your username – this will be emailed to you Your password - you will create this using the process described within Part 1 of this guide An authentication code that will be submitted to your mobile device – this is known as multi-factor authentication
(i)	An email will be forwarded to your email address that contains your Oracle Fusion username and the process to activate your account.
	Note – the account activation email is only valid for 24 hours from the time of the email being issued. To activate your account after the 24-hour period has expired, please go to Part 2 of this guide.
	When you attempt to log into the system for the very first time, you will need to set up your password. You will also need to set up the facility to be able to receive your multifactor authentication code.
	This will make logging into the system for the first time a little more complex, however once set up has been completed, subsequent log ins will be much more straightforward. The process for subsequent log ins is described in Part 3 of this guide.
	been completed, subsequent log ins will be much more straightforward. The process for subsequent log

Part 1 - Logging into Fusion for the first time.



You will receive an email that contains your Oracle Fusion username.



Note – the account must be activated within 24 hours of the email being issued. Instructions for how to proceed if the 24-hour period has expired are contained in **Part 2** of this guide.

Sandwell Metropolitan Borough Council
Activate your profile in account - sandwellmbc
Hi Neill Loughlan, You have been granted access to Cloud Console or an Identity Domain. Activate your ac- count before the expiration date. Cloud Account / Tenancy: sandwellmbc Username: <u>neill_loughlan@email.com</u> Activate Your Account
This link will expire on Wednesday, October 9, 2024 2:54:07 PM BST. If you have any questions, please contact your Cloud Account admin at <u>fusion_login@sandwell.gov.uk</u> or at <u>Oracle Support</u> .

03 A web browser will open, and the **Reset your password** window will be displayed.

Enter a memorable password into the **New Password** field.

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As you begin to type your new password, a pop-up box will display detailing the rules for passwords.

Once you have entered a password that meets the requirements, re-enter it into the **Confirm New Password** field.

Select Reset Password.

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A box will be displayed confirming that your password has been reset.

Select the **Continue to Sign In** button.

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Con	gratulations!
Your passv	bassword has been reset. Please login using your new vord.
	Continue to Sign in

Your password has now been reset. You will now see the Oracle Fusion log in screen.

Input your User Name (see step 1 in this guide) and then select the Sign In button.

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The Password screen is now displayed. Enter your newly created password.

Select the Verify button.

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You must complete multifactor authentication before being able to access your Sandwell Oracle Fusion account. At your first time logging in, you will need to complete the set-up process so that you can receive authentication codes.

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Select the Enable Secure Verification button.

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Choose the method that you would like to utilise for secure verification. On screen instructions are provided for whichever method is selected.

In this example the user selects **Phone Number**.

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Enter the **Telephone Number** that you wish to use to receive verification codes. Note you may need to exclude the zero from the beginning of your telephone number.

Select the **Text Me** button.

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A six-digit verification passcode will be sent to your mobile telephone.

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You will see a message confirming that your mobile telephone has been successfully enrolled for multifactor authentication. Select the **Done** button.

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The first-time log in process is now complete. You have created your password. You have enabled multi-factor authentication, and you can now see your Oracle Fusion homepage.

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After logging in for the first time, subsequent log ins will be more straightforward. Details of how to carry out future log ins are detailed in **Part 3** of this guide.

Part 2 – First time log in, but my account activation email has expired

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Your Oracle Fusion account activation email is valid for 24 hours. If you have not activated your account before the email expires, then you will need to access Oracle Fusion via the weblink below:

https://idcs-26438ae380b347ed8819507e50f281aa.identity.oraclecloud.com/ui/v1/myconsole

The weblink will also be available in your Oracle Fusion go-live communications.

Paste the weblink into your web browser address bar.

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The Oracle Fusion sign in screen is displayed. Enter your username as specified in your activation email in the **User Name** field.

Next, select the Forgot Password link.

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You will see that a password reset email has been forwarded to your personal email address.

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	Reset your profile password for sandwellmbc
	Hi neill.loughlan,
1	We received a password reset request for your account on Wednesday, October 9, 2024, at 9:38:52 AM BST. Reset your password before the expiration date.
	Reset Password
	If you did not request this change, please ignore this email.
	This link will expire on Thursday, October 10, 2024 9:38:53 AM BST.
	If you have any questions, please contact your Cloud Account admin at <u>fusion_login@sandwell.gov.uk</u> or at <u>Oracle Support</u> .

A web browser window opens, and the Reset Your Password box appears.

From this point, follow steps 3 to 15 in part one of this guide to log into Oracle Fusion for the first time..

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Part 3 - Logging into Fusion after first time log in.

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In your Oracle Fusion go-live communications, you will have received the below weblink that will take you to the Oracle Fusion sign in page. https://idcs-26438ae380b347ed8819507e50f281aa.identity.oraclecloud.com/ui/v1/myconsole

The weblink will also be available via the Oracle Fusion intranet page.

Copy the weblink and paste it into your web browser address bar. The sign in page will be displayed. You may wish to save this page as a favourite – this will make access easier in the future.

Enter your username in the User Name field and select the Sign In button.

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The password screen is displayed. Enter the **Password** that you previously created and select the **Verify** button.

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The secure verification screen will be displayed, and a six-digit passcode will be sent to your mobile telephone.

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Enter the six-digit passcode into the **Passcode** field. Select the **Verify** button.

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Your Oracle Fusion homepage is now displayed.

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That brings this quick reference guide to an end.