

# Fire Safety Advice

We are committed to ensuring your homes are safe places to live and take our responsibilities for doing so very seriously, but we also need your help. One of the ways you can help is by taking time to read and understand the advice below on the best way to respond in the unlikely event of a fire in your building.

## ! What to do if a fire breaks out in **your** flat

**1** Leave the room where the fire is and close the door.



**2** Alert anyone else in the property that there is a fire and leave the flat, closing all doors behind you.



**Do not stay to put out the fire.**

**3** Use the staircase to exit the building.

**Do not use the lift.**



**4** Dial 999 and wait for the fire service to arrive.

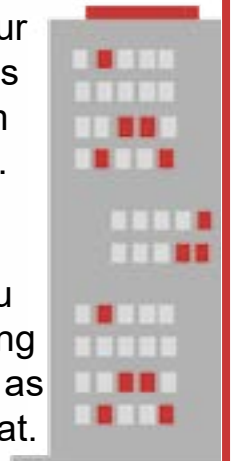
**Do not re-enter the building.**



## ! What to do if you see or hear a fire in another flat or part of the building

**1** It will normally be safest for you to remain in your flat and **stay put** unless the heat or smoke from the fire is affecting you.

If your safety is compromised, then you should leave the building following the guidance as if the fire was in your flat.



**2** If you are instructed to leave by a member of the emergency services, you should do so immediately.



**3** In either case, use the staircase to exit the building.

**Do not use the lift.**



**'Stay Put-Unless'** is an evacuation strategy used in purpose-built blocks of flats. It is in place to keep people safe when they are not in an area directly affected by fire.

Contact us if you want to discuss this advice in more detail or if there are reasons you may not be able to follow the advice, for example because of medical conditions or disabilities so we can agree personal safety plans with you.

If you notice any doors within the building that are damaged or wedged open, or have any other concerns, please call us on **0121 569 6000**.