

Revenues and Benefits Bulletin

Pay your Council Tax by Direct Debit for the chance to win great prizes



From 1 September 2023, anyone paying their Sandwell Council Tax by Direct Debit will be entered into a prize draw to win one of three prizes - a three-month pass for Sandwell Aquatics Centre, a 12-month family pass for Forge Mill Farm and a Premium Cream Tea Experience for two people at Sandwell Valley Visitor Centre Courtyard Kitchen. The first draw will be held on 1 December 2023. Direct Debit is the easy way to manage your bill. So, if you're not already signed up to pay your Council Tax bill by Direct Debit, do it now for the chance to win!

Sign up to pay by Direct Debit here:
www.sandwell.gov.uk/paycounciltax
For more information about the draw including terms and conditions, please visit
www.sandwell.gov.uk/prizedraw



Get your Council Tax bill by email

Approximately 25,000 Sandwell Council Tax account holders already receive their Council Tax bills by email. It's quicker, easier and more reliable than the post. It's one of the many ways we're making more of what we do available online.

As well as helping our customers, it helps us make savings on our postal costs. Meaning more tax-payer money is available for council services. Visit us today and sign up to get your bill by email at

www.sandwell.gov.uk/counciltaxbill



Landlords: if someone moves in or out of your property, tell us online. Go to www.sandwell.gov.uk/landlordtenancychange

Can you cut your Council Tax?

Keeping up to date with your Council Tax should always be a priority, even if you're on a tight budget. Staying on top of your bill can include making sure you receive any discount or exemption you might be entitled to, so that you aren't charged more than is necessary. Depending on your circumstances, discounts can sometimes cover as much as 100% of your bill but some people miss out because they simply don't apply. It's always worth checking whether you might be able to get help.

Act quickly

Discounts and exemptions can sometimes be backdated, but not always. A delay could cost you money. Make your application today!

Council Tax Reduction

Many people can reduce their bills through a discount called 'Council Tax Reduction' or CTR, which helps people on low incomes. It takes account of your full financial and household circumstances. Use our online calculator to see if you might be entitled. If you visit us at

www.sandwell.gov.uk/claimCTR

The calculator is built into our online application form. If it shows that you are likely to be entitled to CTR, just carry on with the questions to submit a claim.

Other discounts and exemptions.

There is a range of other discounts or exemptions that you might qualify for. For example 'Single Occupier Discount.' This is where someone is the only person in their home aged over 18 and they are not a full time student. They can receive a 25% discount. Or, you might be exempt if you are a student yourself. All discounts and exemptions have conditions attached; more information is available at

www.sandwell.gov.uk/reduceyourbill

If you are awarded a discount or exemption and your financial or household circumstances change, you must inform us as soon as possible or you may face a penalty.

Do you need information on:

Housing Benefit, Council Tax or saving money on your bill, Business Rates or Discretionary Housing payment?

Visit us online. If you can't immediately find what you need, try our helpful smart assistant who can guide you to the information you are looking for.

www.sandwell.gov.uk

Hi, can I help you?

