

|  |  |
| --- | --- |
| **Information for Residents** |  |

Sandwell’s Floating Support Service can provide help and support to residents who are finding it difficult to stay safe and healthy. You may be at risk of homelessness or finding it difficult to stay out of hospital or you may be affected by safeguarding concerns, where you may be at risk of harm.

**We offer support for:**

**Health Finance Safety Housing**  
Alcohol / drug issue Budgeting To be independent Landlord problems  
Learning disability Benefits At risk of harm Homelessness  
Physical health Debt Abuse Need to move  
Mental health

The Service can offer support to enable vulnerable people develop the skills they need to: run and maintain a home, stay safe, be healthy and live independently in the community.  The service can also help individuals to find volunteering or social activities, which are designed to enable people gain experience and reach their desired goals in education or employment.

The Service can also provide housing-related support to vulnerable residents to either remain in their homes and maintain their independence or resettle back into the community and become independent.

Each individual is different and has different needs. We can provide support that is different for each resident designed specifically to meet your individual needs. There is no direct cost to you for this service.

With your permission and where necessary, we can liaise with all the agencies and departments you are involved with e.g. housing, private landlords, social care, health services and others in order to get you the support you need and

avoid your situation deteriorating.

If you are struggling and think the Floating Support Service can help, you can request a referral form by contacting [floating\_support@sandwell.gov.uk](mailto:floating_support@sandwell.gov.uk) or you can [click here](https://www.sandwell.gov.uk/downloads/file/4373/referral_form_for_floating_support_service) to download the referral form from the Council’s website or you can call on 0121 569 2266.