

Magic Notes

Your Sandwell Social Care Worker might ask to record your conversation using a tool called 'Magic Notes'.

1 What is Magic Notes?

Magic Notes is an app that will write down everything that we say in a meeting.



2 Why are you using Magic Notes?

The app helps people do their job, they can spend less time writing notes and more time focussing on your conversation.



3 What happens to my information?

Your Social Worker can see it for 8 weeks, then it is deleted. The app is only used to gather information to complete your assessment.



4 Right to opt-out

If you don't want Magic Notes to be used, that is fine. Please let a staff member know and they won't use it.



5 Data Security

We have data protection policies in place. This app has been checked and approved.



More information about your privacy

www.sandwell.gov.uk/privacynotice

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