



THE BLACK COUNTRY

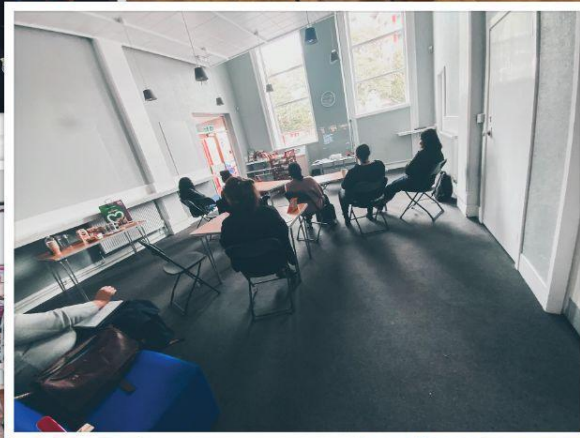
HATE
CRIME
TRAINING
TOOLKIT

#BOSTINTOGETHER

WHAT ARE WE DOING TODAY?

WHAT ARE YOUR THOUGHTS?
#BOSTINTOGETHER





WHAT ARE YOUR THOUGHTS?
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PHOTOS OF NO PLACE FOR HATE WORKSHOPS THAT TOOK PLACE ACROSS SANDWELL





IN THIS PHOTO, YOU CAN SEE PARTICIPANTS WHO TOOK PART IN SANDWELL'S FIRST HATE CRIME POLICY JAM - ATTENDEES AT THE EVENT INCLUDED THE MAYOR OF SANDWELL, REPRESENTATIVES FROM THE POLICE, SOCIAL ACTION GROUPS AND RESIDENTS, ALL OF WHO CAME TOGETHER TO SHAPE THIS TOOLKIT.

WHAT ARE YOUR THOUGHTS?
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COUNTY BOROUGH
MARSHALL STREET

HATE CRIME AND THE BLACK COUNTRY

WHAT ARE YOUR THOUGHTS?
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WHAT ARE YOUR THOUGHTS?
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WHAT IS HATE CRIME?

WHAT ARE YOUR THOUGHTS?
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RACISM
is
NOT
PATRIOTIC



HATE CRIME OR HATE INCIDENT?

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**SOME EXAMPLE OF HATE INCIDENTS INCLUDE BUT
ARE NOT LIMITED TO, ARE:**

- **OFFENSIVE JOKES**
- **TAUNTING**
- **ABUSIVE GESTURES**

*WHAT ARE YOUR THOUGHTS?
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WHAT ARE YOUR THOUGHTS?
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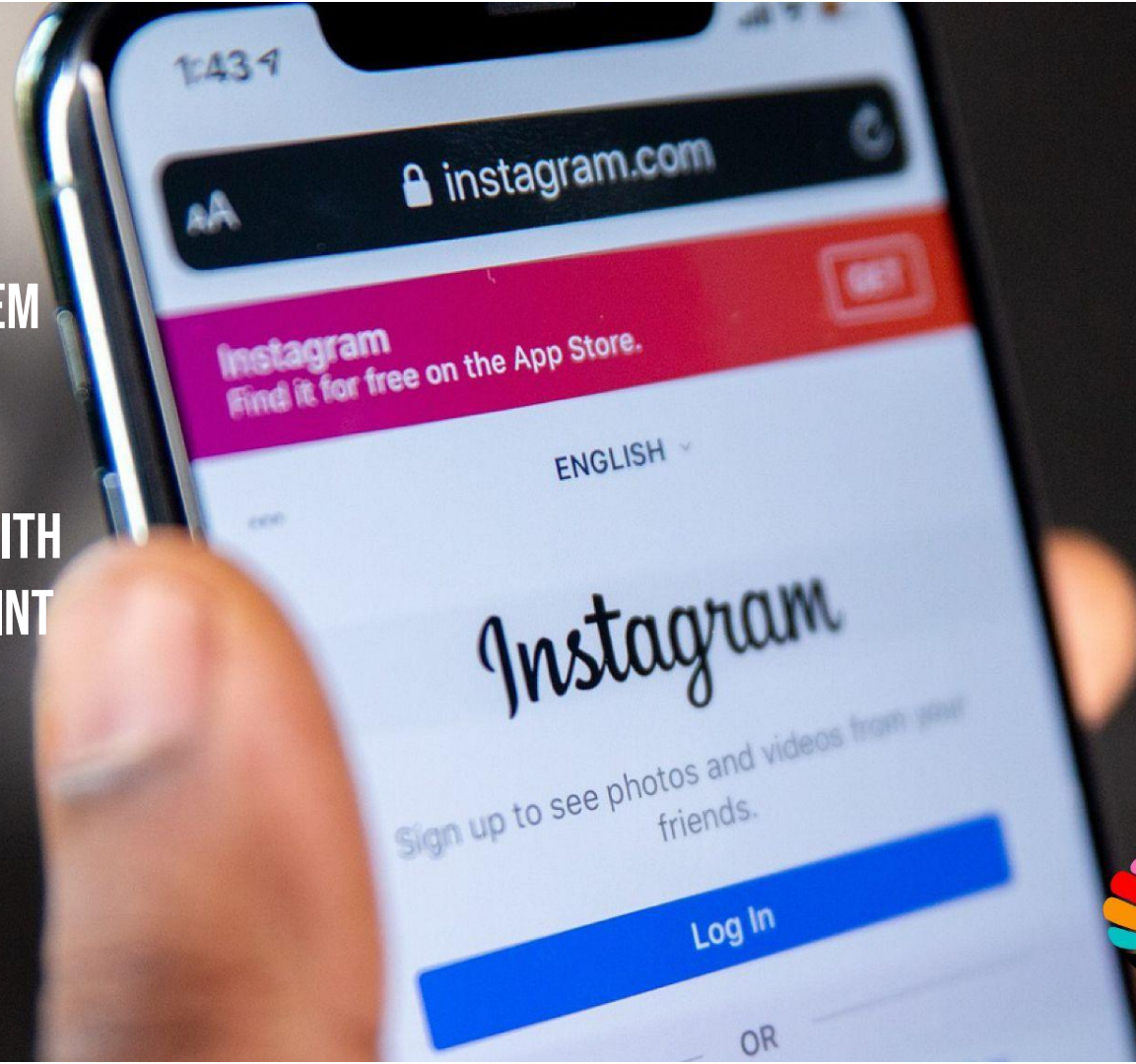
**DO PEOPLE REALLY RECOGNISE
WHAT HATE CRIME IS?**

*WHAT ARE YOUR THOUGHTS?
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**YOU HAVE POSTED AN ITEM
ON INSTAGRAM AND
SOMEBODY YOU DO NOT
KNOW HAS POPPED UP WITH
AN INSULT THAT HAS A HINT
OF A HOMOPHOBIC SLUR.**

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WHAT ARE YOUR THOUGHTS?
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**YOU AND YOUR WHOLE FAMILY
ARE MASSIVE WEST BROMWICH
ALBION FANS. ONE MORNING YOU
ALL WAKE UP AND NOTICE
SOMEBODY HAS GRAFFITIED
'WOLVES R THE BEST, WEST
BROM R CRAP' ON YOUR WALL.**



**WOLVES
R THE BEST
WEST BROM R CRAP**

*WHAT ARE YOUR THOUGHTS?
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WHAT ARE YOUR THOUGHTS?
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**YOU MOVE TO A NEW TOWN FOR
UNIVERSITY AND YOU GET
REJECTED FOR A HOUSE SHARE
BECAUSE THE HOUSEMATES SAY
THEY WANT THE HOUSE TO BE
'MORE BRITISH.'**


*WHAT ARE YOUR THOUGHTS?
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WHAT ARE YOUR THOUGHTS?
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**A YOUNG LADY WEARING A HIJAB
IS WALKING DOWN THE STREET,
THEN A GANG OF YOUNG PEOPLE
SAY SOMETHING NEGATIVE
ABOUT WHAT SHE IS WEARING
AND ONE OF THE YOUNG PEOPLE
FLICKS A LIT CIGARETTE AT HER.**

**WHAT ARE YOUR THOUGHTS?
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WHAT ARE YOUR THOUGHTS?
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ACTIVITY:

HOW CAN WE HELP PEOPLE FEEL COMFORTABLE TO COME FORWARD IF THEY THINK THEY MAY HAVE BEEN SUBJECTED TO A HATE CRIME OR INCIDENT?



WHAT ARE YOUR THOUGHTS?
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WHERE CAN WE REPORT HATE CRIMES?

WHAT ARE YOUR THOUGHTS?
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POLICE

THIS IS THE OBVIOUS ONE BUT IMPORTANT TO SHARE NONETHELESS IN AN EMERGENCY WHEREBY YOU BELIEVE YOU OR SOMEONE ELSE IS IN IMMEDIATE DANGER OR AT RISK OF HARM, CALL THE POLICE ON 999.

IN A NON-EMERGENCY, YOU CAN REPORT A HATE CRIME BY CALLING THE POLICE ON 101.

YOU CAN REPORT NON-EMERGENCY INCIDENTS THROUGH THE WEST MIDLANDS POLICE WEBSITE ([HTTPS://WWW.WEST-MIDLANDS.POLICE.UK/](https://www.west-midlands.police.uk/)) OR BY DOWNLOADING THE WEST MIDLANDS POLICE HATE CRIME REPORTING APP FROM WHERE YOU DOWNLOAD YOUR APPS.

WHAT ARE YOUR THOUGHTS?

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POLICE



YOU CAN PASS ON INFORMATION ABOUT HATE CRIME OFFENDERS BY CALLING CRIMESTOPPERS ON 0800 555 111. THIS IS ANONYMOUS AND YOU WILL NOT BE ASKED FOR YOUR PERSONAL DETAILS. YOU CAN USE THEIR WEB PLATFORM TOO BY VISITING THE CRIMESTOPPERS WEBSITE ([HTTPS://CRIMESTOPPERS-UK.ORG/](https://crimestoppers-uk.org/))

YOU CAN REPORT HATE CRIMES ON THE TRUE VISION WEBSITE ([HTTPS://WWW.REPORT-IT.ORG.UK/](https://www.report-it.org.uk/))

STOP HATE UK, THERE IS ALSO AN APP, [HTTPS://WWW.STOPHATEUK.ORG/ABOUT-US/ABOUT-STOP-HATE-HELPLINES/](https://www.stophateuk.org/about-us/about-stop-hate-helplines/)

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THIRD-PARTY REPORTING CENTRES: WHAT ARE THEY?



SANDWELL



WIDER WEST MIDLANDS

WHAT ARE YOUR THOUGHTS?
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WHAT HAPPENS IF YOU REPORT A HATE CRIME? LET US LOOK AT THE PROCESS



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STEP ONE: A HATE CRIME IS REPORTED EITHER VIA TELEPHONE (999/101), ONLINE WEBCHAT, OR THIRD PARTY REPORTING CENTRE (TPRC). IN THE CASE OF TELEPHONE OR ONLINE REPORTS, EITHER A CONTACT LOG IS CREATED FOR OFFICERS TO BE ALLOCATED, OR A CRIME NUMBER IS PASSED OVER THE PHONE.



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STEP TWO: IF CLEAR LINES OF ENQUIRY ARE IDENTIFIED (I.E. CCTV, FORENSIC EVIDENCE, WITNESSES) THEN THE HATE CRIME IS ALLOCATED TO A POLICE OFFICER TO BE INVESTIGATED, HERE AN OFFICER WILL MAKE CONTACT TO TAKE STATEMENTS OF COMPLAINT AND SECURE OR PRESERVE EVIDENCE, AND IF ONE HAS NOT BEEN TAKEN OUT ALREADY, PROVIDE A CRIME REFERENCE. OF NOTE, THE DEFINITION OF A HATE CRIME DETERMINES THAT THE VICTIM OR “ANYONE ELSE” DEFINES IF AN INCIDENT HAS HATE CRIME AS DETERMINING OR MOTIVATING FACTOR, BASED ON A NUMBER OF PROTECTED CHARACTERISTICS (RACE, RELIGION, SEXUALITY, DISABILITY ETC). HATE CRIME IS NOT A CRIME IN ITSELF, AND IS INSTEAD AN AGGRAVATING FACTOR FOR ANOTHER CRIME (RACIALLY AGGRAVATED ASSAULT, HOMOPHOBICALLY AGGRAVATED CRIMINAL DAMAGE ETC).



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STEP THREE: THE ORIGINATING OFFICER COMPLETES THE PRIMARY INVESTIGATION, THEN HANDS THE INVESTIGATION TO AN APPROPRIATE INVESTIGATING TEAM TO COMPLETE ANY FURTHER LINES OF ENQUIRY.



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THEN WHAT HAPPENS?



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**WHY IS HATE CRIME SO
UNDERREPORTED?**

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NOT SUFFICIENTLY SERIOUS
POOR EXPERIENCE WITH THE POLICE
SHAME AND BLAME
FEAR OF REPERCUSSION
LANGUAGE DIFFICULTIES
INACCESSIBLE REPORTING FACILITIES
FEAR OF THE POLICE



**WHAT IS THE IMPACT ON
PEOPLE WHO ARE ON THE
RECEIVING END OF HATE
CRIME?**

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**RESEARCH SHOWS THAT THE PSYCHOLOGICAL
DISTRESS EXPERIENCED BY VICTIMS OF HATE CRIME
IS HIGHER THAN VICTIMS OF CRIMES NOT
MOTIVATED BY PREJUDICE.**

*WHAT ARE YOUR THOUGHTS?
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**HATE CRIMES CAN CAUSE FEAR, ANXIETY, ANGER
AND HUMILIATION.**

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**TO VICTIMS, HATE CRIMES FEEL VERY PERSONAL
BECAUSE THEY ARE TARGETED BECAUSE OF WHO
THEY ARE OR WHO THEY ARE ASSUMED TO BE.**

WHAT ARE YOUR THOUGHTS?
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VICTIMS FEEL ESPECIALLY VULNERABLE AS THEY FEEL THAT THEY CANNOT CHANGE THE REASON WHY THEY WERE TARGETED E.G. DISABILITY, RACE, SEXUALITY.

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**REPEAT VICTIMISATION
CAN WORSEN THE
EMOTIONAL TOLL OF
HATE CRIME.**

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IN ADDITION TO THE SOCIAL AND EMOTIONAL CONSEQUENCES, HATE CRIME CAN CAUSE PEOPLE TO CHANGE THEIR BEHAVIOUR TO AVOID HATE CRIMES AND INCIDENTS, SUCH AS NOT GOING OUT AS MUCH OR AVOIDING CERTAIN AREAS.

WHAT ARE YOUR THOUGHTS?
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**WITNESSING OR HEARING ABOUT
HATE CRIMES ALSO IMPACTS
WIDER COMMUNITIES' FEELINGS
OF SAFETY AND SECURITY.**

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SAFEGUARDING

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DO

- LISTEN CAREFULLY - TRY NOT TO REACT OR EXPRESS YOUR OWN VIEWS.
- REASSURE THEM THEY HAVE DONE THE RIGHT THING - THEY MAY HAVE KEPT THIS SECRET FOR SOME TIME.
- REASSURE THEM IT IS NOT THEIR FAULT AND THAT THEY ARE DESERVING OF HELP AND SUPPORT.
- SAY YOU BELIEVE THEM. THEY WILL LIKELY HAVE FEARED TELLING AND HAVE TRUSTED YOU; THEY WANT YOUR HELP.
- EXPLAIN WHAT YOU WILL DO NEXT.
- FOLLOW YOUR INSTITUTION'S (WORKPLACE, PLACE OF EDUCATION ETC) SAFEGUARDING POLICY GUIDELINES AND REPORT IT IMMEDIATELY TO THE APPROPRIATE PERSON.

WHAT ARE YOUR THOUGHTS?
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DON'T

X DON'T ENCOURAGE DISCLOSURES TO TAKE PLACE IN A WHOLE-CLASS SETTING OR IN FRONT OF PEERS.

X DON'T PRESSURE ANYONE TO DISCLOSE ABUSE. INSTEAD, ENQUIRE ABOUT THEIR WELLBEING AND SAY YOU ARE THERE IF THEY WANT TO TALK.

X DON'T ASK LEADING OR SUGGESTIVE QUESTIONS.

X DON'T CORRECT / TEACH ANATOMICALLY CORRECT WORDS FOR BODY PARTS. USE THE WORDS THEY ARE USING.

X DON'T CHALLENGE THEIR HONESTY, I.E. "ARE YOU SURE THIS HAPPENED?" THIS IMPLIES A LACK OF TRUST AND SUPPORT.

X DON'T ASK "WHY?" QUESTIONS AS THIS IMPLIES BLAME, I.E. "WHY DO YOU THINK HE DID THAT?" "WHY DIDN'T YOU TELL SOMEONE?"

X DON'T KEEP ASKING QUESTIONS OR DEMANDING DETAILS IN ORDER TO 'PROVE' ABUSE.

X DON'T USE WORDS SUCH AS "GOOD" OR "BAD" AS THESE IMPLY JUDGMENT.

X DON'T MAKE PROMISES THAT YOU CANNOT KEEP - I.E. THAT WE WILL KEEP A SECRET.

WHAT ARE YOUR THOUGHTS?
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WHAT CAN WE DO AS A PROJECT?

PROMOTE AND IMPLEMENT POLITICS THAT PROMOTE DIGNITY AND RESPECT

REASSURE VICTIMS THAT COMPLAINTS WILL BE TAKEN SERIOUSLY

TRAIN STAFF ON HATE CRIME

PROMOTE AND IMPLEMENT POLITICS THAT CHALLENGE ALL FORMS OF HOSTILITY

REPORT, RECORD, AND MONITOR ACTION TAKEN AGAINST ANY INSTANCES OF HATE

DISPLAY POSTERS AND ORGANISATIONAL COMMITMENT CONDEMNING ALL FORMS OF HATE

REASSURE VICTIMS THAT COMPLAINTS WILL BE TAKEN SERIOUSLY

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NEXT STEPS

WHAT ARE YOUR THOUGHTS?
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